So What Else, Inc. 2023 ANNUAL REPORT

Serving our children, community and planet through hunger relief youth development and volunteerism















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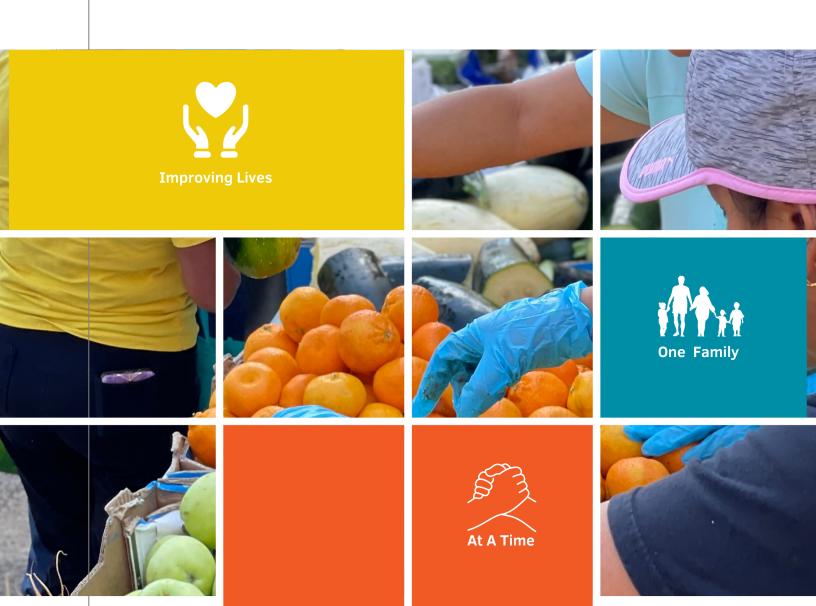
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2023



OUR MISSION

So What Else's mission is to **improve the lives of children & families** living in underserved communities in the Baltimore-Washington Metro Area by providing **food security**, access to **basic necessities** and high quality **out-of-school time programs** in literacy, athletics, and the visual & performing arts while inspiring young people to give back to the community by creating **volunteer opportunities** for citizens of all ages.



LETTER FROM THE FOUNDERS

Dear Supporters,

62 million pounds of food rescued in 1,365 days. That's almost 50,000 lbs of food daily. Today, as I write this letter, SWE picked up 150,000 lbs of food to be distributed quickly and efficiently to food insecure families. Though there is immense growth in The Hunger Relief Program, it has not stopped SWE from bolstering Youth Development Programs back to serving 2,900 students this year through out-of-school time programs.

SWE is a movement of positivity, volunteerism, direct service and action. We invite the reader to join the movement and believe in the work that SWE does. Unfortunately, our organization has been grossly unsupported by the government agencies within the districts that SWE serves.

It's been nearly four years since the pandemic and our team has built a fleet of 8 food recovery vehicles that rescue food every day across the Greater Washington- Baltimore Metro Region. During this time, SWE has created over 500 jobs and currently employs 85 talented individuals, giving them meaningful work serving the community. This effort uplifting and rebuilding communities would not be possible without donors and supporters both big and small and foundations that believe in us.

2023 was a year of great challenges, both for the world and for our nonprofit. SWE was forced to move headquarters, while the region grappled with inflation. As gas and grocery prices continued to rise, the demand for food skyrocketed and our pantry lines grew, wrapping around the block, exemplifying the state of need locally.

The resounding quote that summarizes 2023 is Margaret Mead's "Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has."

In 2024 we look forward to continuing our movement towards unifying our human family through our mission and programs. We invite anyone who feels called to come out to serve food, host an in-kind food and necessity drive and bring them to our headquarters at 4924 Wyaconda Rd North Bethesda, Md 20852. Thank you for your continued belief in SWE.

Sincerely,



Dave Silbert
Co-Founder & Executive Director

CO-Founder & Executive Directi



Bob Schless
Co-Founder & Treasurer



2023: A MILESTONE YEAR



Uplifting Communities from the Inside Out

In April, 2023, So What Else celebrated 14 years of operation. Once a small after school basketball program, SWE has now grown to serve nearly 500,000 individuals per year through our threefold offering of services: Hunger Relief, Youth Development and Community Service. Now that is growth.

Our First \$2.9 Million Dollar Year

Thanks to our community's incredible generosity in 2023, SWE raised over \$2.9 Million for the first time, which helped provide food security, safety and out-ofschool enrichment for thousands of families.

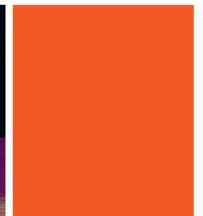
Relocation

This year SWE Food Pantry Headquarters moved to a more strategic location, where we have the capacity to grow and keep up with the growing demand for food access.

Resource Center Opening

The Resource Center in Baltimore officially opened this year. In partnership with The Food Project, the center provides food, necessities and wrap around services for families in need.





2023 IMPACT

2023 was So What Else's most impactful year to date by far. Below is the at-a-glance totals of So What Else's all time records!

482,446

Individuals Served

\$2.9 Mil

Funds Raised

\$17 Mil

Worth of In Kind Donations

13,255,408

Meals Distributed

30,000

Volunteer Service Hours

3,150

Children Kept Safe During OST

102

Youth Programs Offered

125

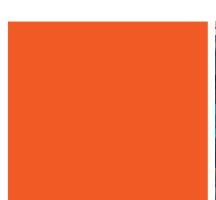
Jobs Created

750,000

Baby Items Distributed

16,130,603

Pounds of Food Kept Out of Landfills





MEET OUR TEAM

So What Else's community driven value system extends to how we form our diverse and multifaceted team, through which all voices are heard and valued. From advisory board and leadership to interns and volunteers, our team is primarily made up of intersectional and multicultural individuals who are representative of the diverse communities SWE serves.



May Nash
Deputy Director



Allie Bonney
Director of Development



Megan Joe
Executive Director of Hunger Relief



Tori Nefflen



Jonathan Paige
DC Director of Hunger Relief



Gazena Erdilo
Montgomery County Assistant Director



Jorge Yanez
Montgomery County Assistant Director



Justin Weeber
Baltimore Director of Hunger Relief



Valeria Fuentes
Director of Youth Programs



Nifemi Olugbemiga
Montgomery County Youth Director



Devin Black
Washington, DC Youth Director



Kimberly Hill Washington, DC Site Leader

76%

Of staff are hired from the communities that SWE serves



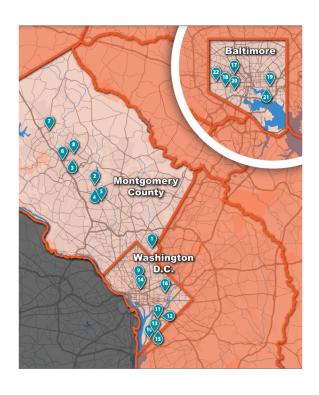


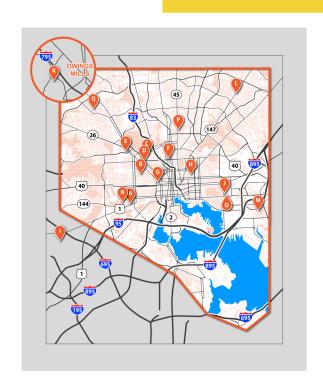




PROGRAMS

In 2023, SWE expanded the number and reach of program offerings. Now Hunger Relief, Youth Development and Volunteerism are offered at over 100 locations throughout Maryland and Washington, DC.





106 540

Youth Programs Locations

Food Access Locations

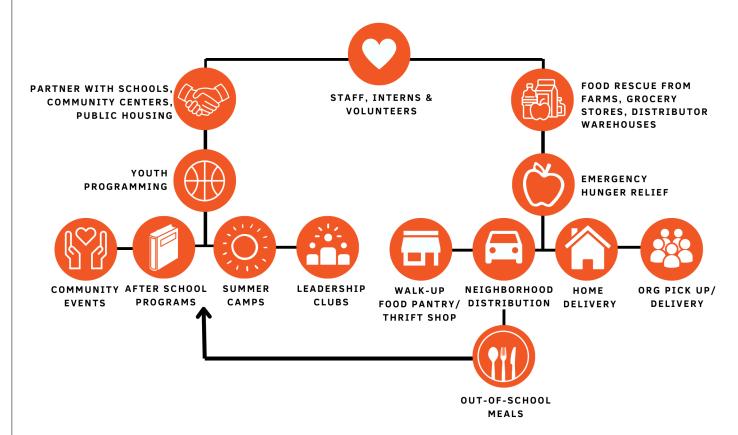
Individual Home **Food Deliveries** Weekly

PROGRAM MODEL

Through engaging the community, SWE breaks down access barriers by creating opportunities for children and families to receive the support and safety they need, empowering young people and building hope and resiliency within communities.

SWE's Hunger Relief Model is based on its unique ability to rescue food anytime, from anywhere within a 125 mile radius and redistribute it same day to the folks who need it the most.

The Youth Development Model gets young people involved in giving back to the community at a young age, and creates opportunities to gain job and life skills through student internship.





PROGRAM STRATEGY

Hunger Relief

Launched in response to the growing need for food security caused by the pandemic, this highly accessible program delivers food, supplies and basic necessities to children and families in low-income communities throughout the Baltimore-Washington Metro area. Since March 9, 2020 SWE has distributed 37 million meals, 3 million baby supplies and so much more to 690,000 individuals. The program rescues food from local farms, grocery stores and food distributors that would otherwise be headed for the landfill. This innovative model ensures the food waste cycle that is detrimental to our environment is interrupted by saving food and making it easily accessible to families experiencing food insecurity.



SWE's unique model travels to underserved neighborhoods to offer enrichment programs that allow students who would otherwise remain unattended during after school hours, a chance to join a safe environment, while gaining food security and positive mentorship. Programs are no-cost to students and families and are offered year round during out-of-school time. Flagship sites offer programming up to 7 days per week, and each child is provided nutritious meals and enriching opportunities.

Volunteerism

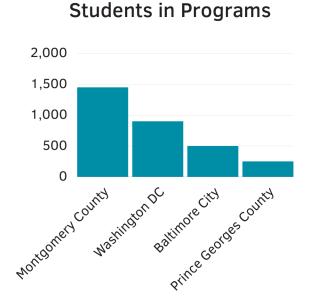
Through SWE's volunteer branch, we put our service mission—to "pay it forward"—into action. SWE incorporates both youth and adult service and volunteerism into every aspect of our operations, crafting service-learning components for youth development programs, providing volunteers at partner organizations' events, & welcoming volunteers from corporate partners. Many food distributions are operated solely by volunteers, and both The Food Pantry in Montgomery County and The Resource Center in Baltimore are nearly 50% volunteer operated.

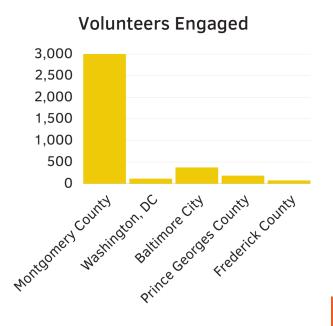


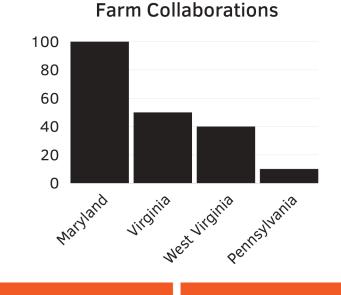


2023 STATISTICS BY LOCATION









PROGRAM HIGHLIGHT

Forced to Leave

In January, 2023, the SWE team came back from winter break and were given 90 days to leave the food pantry and warehouse headquarters at Lakeforest Mall in Gaithersburg. The team was shocked. After having to endure 3 moves since 2020, the team was certain that Lakeforest was SWE's home.

As the largest food access organization in Montgomery County, SWE was relying on local government agencies' support to assist our team in finding a new location. The team faced multiple barriers and disappointments while receiving no help from the county. To further our struggles, many buildings would not rent to SWE because they wanted to avoid bringing high amounts of foot and car traffic to their area.

Time was ticking. Thousands of families rely on SWE for food security each week.

The search continued frantically as doors continued to slam. Thankfully, SWE Board Member, Scott Mendleson, found a warehouse in the perfect location. 10,500 square feet, plenty of storage for food, a youth development office and ample space for SWE's no-cost, thrift shop. From this new pantry & warehouse, SWE operates a fleet of 7 food recovery and distribution vehicles and opens its pantry 6 days per week. 2023 brought with it a new home and stable location for SWE's Emergency Hunger Relief Program

New Location













PROGRAM EVALUATION

Thanks to a multi-year partnership with Cigna, SWE improved its program evaluation system. SWE now captures data on the impact of programs through bi-annual client surveys, quarterly trackers and pre/post semester student surveys.

In 2023, client survey data showed that up to 94% of clients had previously skipped meals because they couldn't afford food, demonstrating the heartbreaking reality of food insecurity. Thankfully, 98% of clients felt their food security increased since accessing SWE's programs and 97% of clients have claimed an increased access to nutritious foods, many of them living in "food deserts" where nutritious food is difficult to access.

In the Youth Development Department 100% of children report feeling both safe and food secure in SWE Programs. 94% of students feel an increase in self worth and 72% of students claim they are more interested in attending college or trade school.



98%

Of clients say their food security has increased





100%

Of students feel safer while in SWE programs

OPERATIONS

Community Centered

This year SWE solidified its role in the community as an advocate for children and families facing barriers to food security and accessible enrichment programs. SWE operations continue to prioritize community voice as we develop rooted partnerships in the community. Community meetings, intergenerational workshops, family events, student board, community volunteer projects, student interns, community performing arts and creating jobs within the communities we serve portray's SWE's commitment to community led programs. In addition to SWE's everyday mission of improving the lives of children and families through offering SWE programs, this year SWE has created 34 new meaningful jobs for members of the communities we serve.



BOARD OF DIRECTORS

Board Chair

Brett Bernstein, Principal and COO, XML Financial Group

Board Treasurer

Bob Schless, Principal, The Robert Joseph Group

Board Members

Brian Abramson, Partner, Sandy Spring Builders

Michelle Cooper, Partner & Director of Women, Wealth, and Wellness, XML Financial

Nicolle Davis-Niang, Vice President of Property Management WC Smith

Jane Dunigan, S.V.P and Chief Information Officer, Avendra Group

Tosha Dyson, Family Self-Sufficiency (FSS) Program Manager, Rockville Housing Enterprise

Amy Embrey, CEO Embrey Properties of Keller Williams Capital Properties

Bob Gordon, Retired, Medical and Emergency Medical FDA and NFPA

Barbara Guterman, Entrepreneur & Public Speaker

Meredith Heller, Sales Director, GumGum; ADWKDC Co-Chair

Amy Holmwood, Founder, Origen Vodka

Amy Katz, Founder & CEO, Curbside Kitchen

Susan Loring, Retired, Quality Assurance Specialist, Biotechnology Division, US Patent & Trademark Office

Michael Meers, Real Estate Agent

Scott Mendelson, Principal, EDGE Commercial Real Estate

Gregory Minkoff, Vice President, Minkoff Company, Inc.

Josh Ross, Real Estate Consultant, Ross Real Estate & Management

Brad Sherman, CEO, Sherman Wealth Management

Emily Stephenson, Lawyer

Leroy Pingho, Founder & CEO, Great Elm Solutions

Barrett Ware, Real Estate Developer



ADVISORY BOARD

The advisory board houses our most committed and specialized volunteers who bring knowledge from their various professional fields and life experiences. Advisory Board members donate their time and expertise in order to enhance SWE operations, train our leaders, develop our staff, and promote the SWE mission throughout their various networks.

Advisory Board Members

Priya Agarwal Ken Brodkowitz Kathleen Corey Karla Daly Anthony DeCicco Sondra Frank Meloni Harris-Barber Jonathan Holmes Ricardo LaGrange Mark Leisher **Gregory Miller** Patti Ross Samantha Ross Joel Schwarz Lillian Teng Kim Williams

Dave Winokur







CONTRIBUTORS

Aaron and Jenn Snyder Family

Abell Foundation Agarwal Family

Alice and Eugene Ford Foundation
American Seniors Housing Association

Wellpoint

Ashley Treatment Bender Foundation

Bernstein Management Group

Bethesda Chimney Bethesda Home Design Caron Treatment Center Carpet & Vacuum Expo

CIGNA

CIH Properties Curwin Family Parthenon Inc.

Pinehurst Design Build by Tom Gilday

Pingho Family
Pop for a Cause
Potomac Coffee/TAC
PQ Automotive

Remax/ Josh and Alex Ross

Oasis

Wapokoneta Foundation

WC Smith Well & Wonder Wendy Lee/Gold Star Woehr Family

WPS XML

Carolyn Randall

Indian Paintbrush Foundation
Bardara and Irv Gutterman
Enterprise Community Foundation

The Mann Family

Dr. Bob Rosenblatt Family Derek and Torin Fossi Launch Physical Therapy Mark and Emily Newlan

Universalist Unitarian of Rockville Howard and Vicki Anderson Trish and Anthony Taylor Nicolle Davis Family

Grillmarx David Bender City of Rockville

Clark-Winchole Foundation

Fowler Foundation Hattie Strong

JG Murray Foundation Nora Roberts Foundation Trawick Foundation The Gudelsky Family Robben Foundation Louis and Helen Fanaroff

Jane Dunigan
Caryn Clayman
Kathy and Bill Kory
Origens Holistic Spirits
Heffron Companies
Kellie Plucinski
Lifestyle Life
Mamma Lucia

Susan and Charles Matthews

MCP Chimney
Met Cap Advisors
Metro Bethesda Rotary
Minkoff Companies

West Baltimore Renaissance Fdn

The Invisible Hand Foundation

Oakdale Emory Church Eric and Marci Skigen Emily Stephenson Jared Adler

Brett and Jen Bernstein Bob and Michelle Gordon Pete and Rachel Federowicz Nancy and Everett Korman David and Liz Kossoff Mike and Elaine Clayman

TM Associates

Society of St Vincent de Paul

Dave Silbert
Target Foundation
Tower Cares
City of Gaithersburg
Wawa Foundation
Barbara Bender
Starbucks Foundation

Servpro

Caroline Diamond Family

SyDanTech

Benett Stichman Family Foundation

Dulles Golf Center

Eaglebank

Eastern Concrete Foundation

KLNB

Eric Siegel Law

Eugene B. Casey Foundation

The Fagen Family

Five Guys/Pyramid Enterprises

Fontina Grill

Fran and Rich Silbert Philanthropic Trust

Gittleson Zuppas Global Guardian Chesapeake Bay Trust

The Hope Foundation-Fred Aryan Rockville Housing Enterprises Donaldson Management Emily and Adam Berman The Market at River Falls Chris and Terri Meighan

Grace Methodist Church Manna Food Truman Charities

Robert Joseph Rogers & Peters

Ross and Associates Accounting Scott Brickman Family Foundation

Senator, LLP.

Sherman Wealth Management

The Loring Family

Natural Dentist Associates

The Progress Club Tobacco Leaf MD Truman Charities

UHY

Union Settlements City of Takoma Park

Keller Williams-Amy Embrey Properties

We Our Us Foundation

Baskin Robbins/Dunkin Joy Foundation

The Monitor Group

JTEK

Arts & Humanities Council of

Montgomery County





STRATEGIC PARTNERSHIPS

SWE 's 164 community partnerships allows the team to expand our reach, increase our abilities and deepen our impact. Below is a list of some of SWE's most valuable collaborators, who assist SWE in achieving our mission everyday.

A Wider Circle

WARD 8 Hub

Enterprise Community Foundation

I Believe in Me

Butlers Orchard

Capital Area Food Bank

Leveling the Playing Field

Sardi's Chicken

Seva Truck

Montgomery County Collaboration Council

Montgomery County Arts & Humanities

DC Diaper Bank

Hughes Methodist Church

Five Medicine

OFDC

Rockville Highschool Transition for Independence

UMBC

Seedlings

Holly Poultry

Rhee Brothers

Trader Joe's

Costco

Whole Foods

Mamma Lucia

Charity Connect

Farmlink

Launch Cares

Society of St Vincent de Paul

The Food Project

Manna Food

Rockville Courthouse

City of Gaithersburg

Muslim Community Center

Community Support Services

Treatment and Learning Center

Gaithersburg Middle School

SUCCESS IN COLLABORATION

Baltimore Resource Center: Partnering for Hope

In January 2023, SWE partnered with The Food Project to officially open the Baltimore City Resource Center, where clients have access to so much more than food. Diapers, baby items, clothes, wrap-around mental health services, substance abuse services and services for new moms. The Resource Center is located within the abandoned Samuel FD Morse Elementary school, refurbished and repurposed to provide a community hub, where folks in need go to get basic necessities and services.

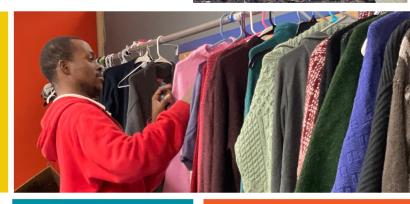
The Center is open 5 days a week from 9-2 and operated in part by paid teen interns from the community who would have otherwise had no career readiness opportunities prior to this. Teen Interns gain valuable work experience and life skills while engaging in meaningful work in their communities.

"We love our jobs, we get to give back to the community, because SWE gave us a chance, we are now able to serve others."

-Joe, Resource Center Manager and Previous Recipient of SWE Services, Baltimore City







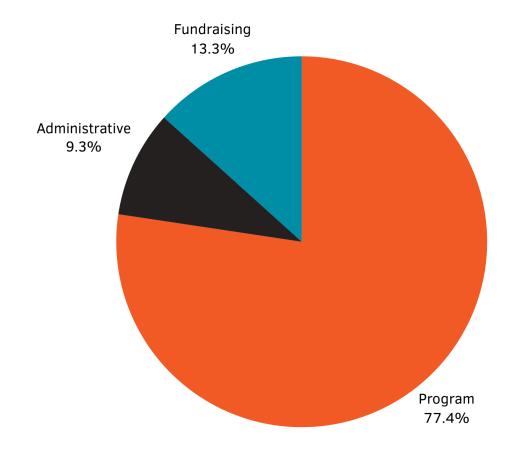
FINANCIALS

So What Else raised and invested 18% more funding into programs this year, portraying SWE's sustainability despite the ever-increasing need for services post-Covid. 2023 became the first year that SWE experienced a slight deficit, finishing the year with a 4% deficit.

Amount Raised 2023	Amount Invested 2023
\$2.9 Million	\$3 Million



ALLOCATION OF EXPENSES

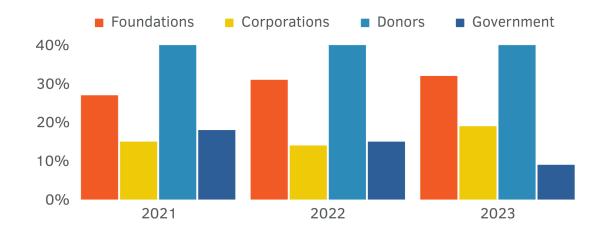


Link To Complete 2023 Financial Reports



FINANCIAL REVENUE

Although support from various government agencies declined in 2023, SWE's financial sustainability continues to shine, through our teams ability to fundraise and meet the need for increased services. Steady support from foundations and corporations also contribute to SWE's sustainability. A committed and generous network of individual donors stepped up and became a beacon of hope for SWE in 2023.



IN-KIND REVENUE

In 2023, SWE received \$17 Million in In-Kind Revenue, Including 16 million pounds of food, clothing, household goods, diapers and MTA even donated a bus to SWE to use to rescue food and transport children to programming. SWE receives 2 office spaces (Rockville and DC), office supplies and utilities in-kind.



FUNDRAISERS

Amount Raised

Fundraisers

\$269,000
\$125,000
\$55,000
\$111,000
\$27,000
\$145,000

Total Amount Raised

\$732,000





CONTACT

Since 2009, So What Else has raised \$13 million, which has been invested directly into the community through food access and youth development programs.

As an organization rooted deeply in community, we thank you and look forward to partnering with you in 2024 to continue improving the lives of children and families in our community.

- **240-602-0486**
- Office: 6901 Rockledge Drive, Suite 709, Bethesda, MD 20817
- Food Pantry: 4924 Wyaconda Rd, Gaithersburg, MD 20852
- <u>www.sowhatelse.org</u>